

FACTS**WHAT DOES NORTHWEST COMMUNITY BANK DO WITH YOUR PERSONAL INFORMATION?**

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.	
What?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> ● Social Security number ● Income ● Transaction history ● Credit history ● Account transactions ● Checking account information <p>When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p>	
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Northwest Community Bank chooses to share; and whether you can limit this sharing.	
Reasons we can share your personal information	Does Northwest Community Bank share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don't share
For our affiliates' everyday business purposes - information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes - information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	No	We don't share
Questions?	Call toll-free 800-455-6668	

Who We Are	
Who is providing this notice?	Northwest Community Bank means the following institutions: Northwest Community Bank, Collinsville Bank, a Division of Northwest Community Bank, Litchfield Bancorp, a Division of Northwest Community Bank; and Northwest Community Bank Mortgage Servicing Corporation; and Monument Realty, Inc.
What We Do	
How does Northwest Community Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate.
How does Northwest Community Bank collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> ● Open an account ● Deposit money ● Pay your bills ● Apply for a loan ● Use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> ● sharing for affiliates' everyday business purposes - information about your creditworthiness ● affiliates from using your information to market to you ● sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"> ● <i>Our affiliates include:</i> <ul style="list-style-type: none"> ● <i>Others, such as: Northwest Community Bank Mortgage Servicing Corporation; and Monument Realty, Inc.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"> ● <i>Northwest Community Bank does not share with nonaffiliates so they can market to you.</i>
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> ● <i>Northwest Community Bank doesn't jointly market.</i>
Other Important Information	
<p>At Northwest Community Bank we protect consumer privacy by ensuring that only employees who have a business reason for knowing information have access to it. We maintain physical, electronic, and procedural safeguards that comply with federal standards to guard your nonpublic personal information. The bank has appointed a Financial Privacy Coordinator who is responsible for maintaining internal procedures to ensure that our customers' information is protected.</p> <p>All employees have a copy of this policy and are trained at least annually regarding the importance of safeguarding customer information.</p>	