

# Quicken for Mac 2015-2017 Conversion Instructions

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## Web Connect

### Introduction

As we officially integrate our Northwest Community Bank and Collinsville Bank, a Division of Northwest Community Bank systems the weekend of March 19<sup>th</sup> – March 21<sup>st</sup> you will need to modify your QuickBooks with Direct Connect settings to ensure the smooth transition of your data. To complete these instructions, you will need your login credentials for your **Collinsville Bank, a Division of Northwest Community Bank** online banking profile.

You should perform the following instructions exactly as described and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This conversion should take 15–30 minutes.

***Thank you for making these important changes!***

### Documentation and Procedures

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#### Task 1: Conversion Preparation

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1. Backup your data file. For instructions to back up your data file, choose **Help** menu > **Search**. Search for **Backing Up**, select **Backing up data files**, and follow the instructions.
2. Download the latest Quicken Update. For instructions to download an update, choose **Help** menu > **Search**. Search for **Updates**, select “Check for Updates,” and follow the instructions.

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**Task 2:** Connect to *Collinsville Bank, a Division of Northwest Community Bank* for a final download before **March 19, 2021**

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1. Select your account under the **Accounts** list on the left side.
2. Choose **Accounts** menu > **Update Selected Online Account**.
3. Sign in to online banking and download transactions for an account.
4. Import the transactions.
5. Repeat steps for each account (such as checking, savings, credit cards, and brokerage) that you use for online banking or investing.

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**Task 3:** Connect Accounts at *Northwest Community Bank* on or after **March 22, 2021**

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1. Select your account under the **Accounts** list on the left side.
2. Choose **Accounts** menu > **Settings**.
3. Select Set up transaction download.
4. Enter *Northwest Community Bank* in the **Search** field, select the name in the **Results** list and click **Continue**.
5. Log in to *Collinsville Bank, a Division of Northwest Community Bank*. **Download** a file of your transactions to your computer.

**NOTE:** Take note of the date you last had a successful connection. If you have overlapping dates in the web-connect process, you may end up with duplicate transactions.

6. Drag and drop the downloaded file into the box **Drop download file**.

**NOTE:** Select "Web Connect" for the "Connection Type" if prompted.

7. In the "**Accounts Found**" screen, ensure you associate each new account to the appropriate account already listed in Quicken. Under the **Action** column, select "**Link**" to pick your existing account.

**IMPORTANT:** Do **NOT** select "**ADD**" under the action column unless you intend to add a new account to Quicken.

8. Click **Finish**.
9. Repeat steps for each account to be connected.